



Turner House
Children's Clinic



*Providing quality health care to Kansas City's
uninsured and underserved children.*

2008 ANNUAL REPORT

Board of Directors

William Moran
President

Sallie Veenstra, M.D.
Vice President

Elvira Randle
Secretary

Roger O. Lambson
Treasurer

Richard Charette, M.D.
Medical Director

Roxanne Alamos

Rosalyn Brown

J.C. Cowden, M.D.

Antoni M. Diehl, M.D.

Ileana Farney

L.A. (Skip) Gast

Pam McNally

Rev. Ken Nettling

Robert D. Paredes II

Dennis R. Boody
Executive Director

Message from the Leadership

What a difference a year makes! Turner House Children’s Clinic ended 2008 with an expanded and remodeled clinic and larger staff to serve Kansas City’s uninsured and underserved children.

At the board level . . . enhancements were made to the governing process and new members were recruited. Fully staffed with 14 members, the board has become stronger with a wide variety of expertise and diverse demographics which are more representative of the patient population Turner House serves.

New programs and services were added to create a more comprehensive medical home for patient families . . .

- An asthma education and management program;
- Additional nursing support;
- A state-wide database that ensures children receive all scheduled immunizations;
- Consistent Tuesday and Wednesday evening and Saturday clinic sessions.

On the community front . . . the Executive Director has been active at the state level to ensure adequate funding for primary care clinics and is also engaged in the Mid-America Regional Council Safety Net Collaborative to increase access to medical services.

Key goals for 2009 . . . to engage board and staff in strategic planning; implement an obesity education and management program; and further enhance operations and quality improvement.

With the accomplishments of 2008, Turner House Children’s Clinic is poised to serve approximately 6,000 children in 14,000 visits in 2009. Our growth and improvements would not be possible without the support of the staff and board, volunteer physicians, other volunteers, and the funding community. We are grateful for this support and proud of the quality of care we provide to Kansas City’s uninsured and underserved children.



Bill Moran
Board President

Dennis R. Boody
Executive Director

History of Turner House Children’s Clinic

This is the twentieth year that Turner House Children’s Clinic has provided health care for uninsured and underserved children in Wyandotte County, Kansas. The clinic was originally established in 1989 by a small group of volunteer physicians. As more families came to Turner House, it became clear that the clinic needed to grow. Eventually a part-time paid physician was hired. In 1993, Turner House expanded its facilities and began operating as a full time clinic. In 2001, the clinic relocated to its current location in the Bethany Medical Building, 21 North 12th Street, Kansas City, Kansas. Additional volunteers were recruited and a part-time pediatrician was added. Nursing and support staff have since been hired to increase the clinics capacity to see more patients. Two evening sessions and a Saturday clinic session were added. In 2008, a major clinic expansion doubled the size of the waiting room and increased the number of exam rooms.

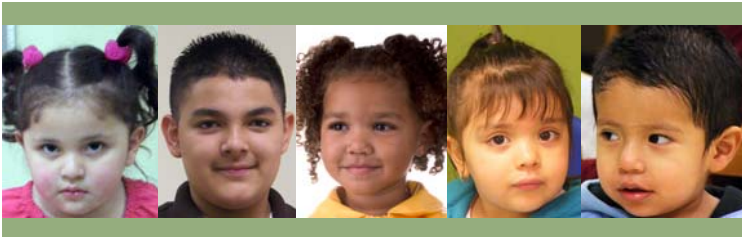
Turner House provided health care to 3,388 children in nearly 7,000 visits during 2008. The majority, or 82% of patients were Hispanic, 8% African American, 5% Caucasian, and 5% other races/ethnicities. All patients were living at or below the federal poverty level. Fifty-four percent (54%) had Medicaid coverage, and 46% were uninsured.



Expansion and Open House

After over a year of planning and fundraising, Turner House Children's Clinic proudly unveiled an expanded and remodeled clinic at a November open house. The event was attended by approximately 100 representatives of foundations, businesses and other community organizations. The expansion nearly doubles the square footage of the clinic, with a larger waiting room, three new exam rooms, new check-in areas, larger pharmacy, a new lab, and new administrative offices.

The space expansion was made possible by BlueCross BlueShield of Kansas City, the Curry Family Foundation, Health Care Foundation of Greater Kansas City, Hall Family Foundation, H&R Block Foundation, Kansas Association for the Medically Underserved, and the Kansas City Board of Public Utilities. The Health Care Foundation of Greater Kansas City and the Sunflower Foundation provided support for a full time provider. Along with increased provider capacity, the expansion positions Turner House to serve 6,000 children in 2009, in approximately 14,000 visits.



Health Care and the Economy

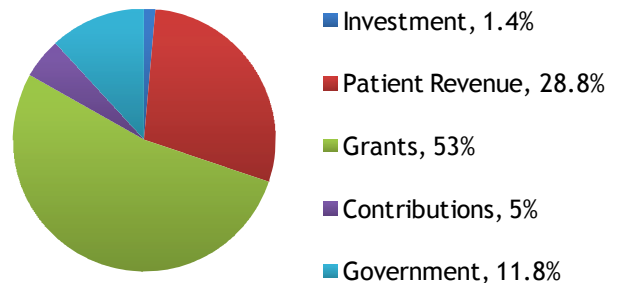
The current economic environment is creating a health care crisis for low-income, uninsured and underserved families. As a result, Turner House Children's Clinic is seeing more and more uninsured children, like Carmen.

Twelve-year-old Carmen has severe Eczema. Until late in 2008, her mother was unemployed, and had Medicaid, so her daughter could get the care she needed. When Mom got a part-time job, she thought she was doing the right thing for her family. But her income was just slightly over the maximum for Medicaid, and it was cancelled. Fortunately, she heard about Turner House Children's Clinic and Carmen was able to receive the treatment she desperately needed.

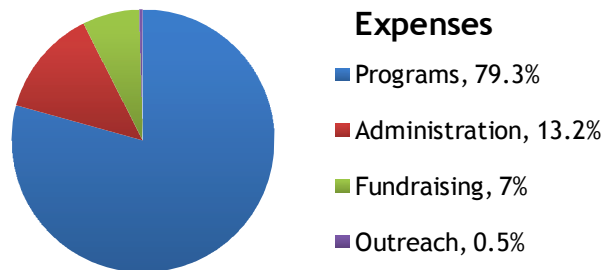
Increasing unemployment is making this scenario all too common. Fortunately, the recent staff and space expansion has increased the capacity for Turner House to see more patients. We are committed to continue to find ways to provide health care for uninsured and underserved families, such as Carmen's.

2008 Financial Overview

Revenue



Expenses



These calculations are based on un-audited figures. Turner House Children's Clinic also had \$183,253 off-budget expansion related costs.

Volunteer Spotlight: Toni Diehl

In 1989, Dr. Frank Vaughters began a clinic to provide health care to impoverished children in Kansas City, Kansas. In borrowed space in the Turner House Community Center at 3rd and Stewart, he and a nurse began volunteering one day a week on their day off. Other volunteers soon joined him, one of whom was Dr. Antoni (Toni) Diehl, who began volunteering in 1990 after he retired. When more space was needed, it was Dr. Diehl who brought a crew from Habitat for Humanity, and with support of the Kansas Health Foundation, the clinic was enlarged.

Now, twenty years later, Dr. Diehl continues to volunteer at Turner House Children's Clinic. He is a member of the Board of Directors, sitting on the Development and Nominating Committees, and is a former member of Medical Affairs Committee.

Dr. Diehl also volunteers with Habitat for Humanity, helping to construct affordable housing for families in need. He is an



active member of Village Presbyterian Church, and currently volunteers at the church food pantry and Sunday mornings as a parking lot attendant. Twice a year, he travels to the Dominican Republic to participate in medical missions sponsored by the church.

Dr. Diehl and his wife Sybil will have been married 61 years in September. They have four children—two boys and

two girls, four grandchildren, and a 4-month-old great granddaughter.

Dr. Diehl is a wise and kind presence at Turner House Children's Clinic with demonstrated passion for the clinic and the patients.

Thank you, Dr. Diehl, for all that you do. Your commitment is an inspiration.

2008 VOLUNTEERS

Volunteers are a vital and unique part of the Turner House Children's Clinic team. In 2008, nearly half of our clinic sessions (about 300) were covered by our pool of 25 volunteer physicians and nurse practitioners, seeing more than 1,000 patients in over 3,500 patient visits. Those hours are valued at over \$52,000. Equally important is their passion and concern for serving uninsured and underserved children who might not otherwise receive care. Thank you to the following persons who contributed their services in 2008:

Medical Providers

Allison Anderson, MD
Alexandria Bahr, MD
Mala Bhagat, MD
Lillian Rojo Blue, MD
Anne Bray, MD
Richard Charette, MD
Marsha Dannenberg, MD
Herb Davis, MD
Antoni Diehl, MD
Elisabeth Gage, MD
Kale Gentry, MD

Michelle Haley, MD
Amanda Hostetler, MD
Jonathan Jacobs, MD
Paul Johnson, MD
Kevin Koch, MD
Eve Krahn, MD
Kelly Kreisler, MD
Carol Lindlsey, MD
Richard Magie, DO
Jennifer Mellick, MD
Lance Miller, MD
Claire Morello, MD

Carl Myers, MD
Marion Pierson, MD
Carey Rawson, MD
Kristin Reilly, MD
Pamela Shaw, MD
Sallie Veenstra, MD
Meg Waller, MD
Jeffrey Waters, MD
Joseph Wise, MD
Gayle Woods, RNNP

Reach Out and Read

Lola Basic
Bev Chapman
Betse Gage
Sheriff Green
Rita Kancel
Sam Ramm
Ellen Schwartz
Michelle Weaver
Front Desk
Roxanne Alamos

Cristo Rey School

Ruth Orozco
Wilma Arevalo
Miguel Patricio
Luis Ramos
Open House
Angela Tallant
Kelsi Rimmert
Dacy Sellentrop
Di Zhang
Amy Christensen

2008 CONTRIBUTORS

Individuals and Organizations

Anonymous
Bank of America
Batson Tax & Accounting
Dr. Philip Black,
in honor of Martha Bay Black
BlueCross BlueShield of Kansas City
Dennis Boody
Dr. and Mrs. Richard Charette
Curry Families Foundation
DeGoler Pharmacy
Deltron
Dr. and Mrs. Antoni Diehl
Paul Diehl, Diehl Project Management
Donald Frazier
Courtney Fuchs & Robet Swisher
Dr. Betse Gage
Brenda Gast
E. W. Geiger III/Geiger Ready Mix Foundation
David L. Good,
in memory of Dr. Wendall Good

Michelle Grier
H&R Block Foundation
Hall Family Foundation
Dr. & Mrs. Gerald Hartman
Health Care Foundation of Greater KC
Heart of America Corvair Club
Dr. and Mrs. George Holcomb III
Jackie Jolliffe, Furniture Systems & Solutions
Jennifer & Stephen Johnson
Kansas Association for the
Medically Underserved
Kansas City Board of Public Utilities
Kansas Department of Health & Environment
Dr. Eve Krahn
Jeff Lake, *in honor of Virginia Turner*
Roger Lambson and Victoria Thomas
Elizabeth Liddle
Bruce & Cathy Loyd
Robert & Jane McGinnis
Pam McNally
Medical Society of Johnson/Wyandotte Cos.
Drs. Metzler, Glotzbach, Austin, Person &
Charette
Bill Moran/The Moran Company

Frank & Claire Morello
Michael H. Muenks
Dr. and Mrs. John Murphy
National Active & Retired Federal Employees
Bryan and Karen Nelson
Reach Healthcare Foundation
Hal and Carolyn Schultz
Sunflower Foundation
Tony Semaan, Tomahawk Labor
UCC
United Way of Greater KC/Donor Choice
United Way of Wyandotte County
Dr. Sallie Veenstra
Village Presbyterian Church
Robert & Terri Wallace
The Wally Foundation
Dr. and Mrs. Jeffrey Waters
Phyllis White
Wyandotte Health Foundation
Tim & Janice Zenger
In Kind
Asthma & Allergy Foundation
Dr. Eve Krahn
What-So-Ever Bear Circle



Turner House Children's Clinic

21 North 12th Street, Suite 300 ♦ Kansas City, Kansas 66102 ♦ (913) 342-2552